

Market Street PET DEPOT

Boarding Contract: (Please Initial All)

_____ I have read and understand the Boarding Policies / Information form

_____ I understand that Market Street PET DEPOT cannot guarantee the health of my pet. I understand and will not hold Market Street PET DEPOT responsible for conditions that can occur in boarding situations including but not limited to weight loss, hair loss, upper respiratory infections, bronchitis, diarrhea or self-inflicted injuries such as fractures and lacerations.

_____ I agree to pay the deposit at scheduling and in full, for all boarding charges and other non-medical associated fees at the time of pick-up.

_____ I understand that Market Street PET DEPOT is not responsible for damage or loss to personal items left with my pet.

_____ Market Street PET DEPOT will use all reasonable precaution against injury, escape, or death of my pet. The hospital and boarding staff will not be held liable for any problems that develop, provided reasonable care, precautions, and protocols were followed.

_____ I hereby waive and release Market Street PET DEPOT and their employees from any and all liability for injury or damage resulting from the actions of my dog, and any other dog, or humans during group/private playtime.

_____ I understand that the boarding attendants are on site Monday through Saturday from 7:00 a.m. to 7:00 p.m. I understand that the boarding staff will be in the facility on Sunday from 7:00 a.m. to 11:00 a.m. and from 3:00 p.m. to 7:00 p.m. I understand that pick up and drop off on Sunday is 7:00 a.m. to 11:00 a.m. and 3:00 p.m. to 6:00 p.m. I understand that this facility is NOT staffed 24 hours per day.

_____ **I understand that check out time is before 11 a.m.** If I pick up after 11 a.m. I will be charged a late fee.

_____ I have provided the name and telephone number of a responsible party (agent) that may make all decisions in the event that you cannot contact me.

_____ All pets not picked up within 7 days after the expected date of pickup will be considered abandoned and ownership of the pet(s) will be transferred to this veterinary practice where he/she will be treated at no further charge to me and either a.) adopted to an adoptive owner b.) transferred to a local humane society

_____ If a pet is to be picked up by someone other than the owner, arrangements must be made with the Boarding House regarding the bill.

I HAVE READ, UNDERSTAND, AND AGREE TO ALL PROVISIONS OF THIS AUTHORIZATION AND RELEASE OF LIABILITY AGREEMENT AND ACKNOWLEDGE THAT IT REMAINS IN EFFECT EACH AND EVERY TIME MY PET(S) BOARD WITH MARKET STREET PET DEPOT.

Please list any and all agents that have permission to drop off or pick up your pet.

1. Name _____ Phone Number _____

2. Name _____ Phone Number _____

Print Name: _____

Client Signature: _____

Date: _____

Check-out time is 11 a.m. If you pick up your pet AFTER 11 a.m. you will be charged a late fee.

Boarding Policies and Information

**Check-In & Check-Out Hours: Monday-Saturday 7 am - 6 pm
Sundays 7 am - 11 am & 3 pm - 6 pm**

Check-Out Time is 11 am. Pets picked up AFTER 11 am will be charged a late fee the day of pick-up.
Please understand that Market Street PET DEPOT is not staffed 24 hours a day.

Market Street PET DEPOT is operated like a human hotel. Prices are based on a per-night basis. Deposits are due to reserve your pet's accommodation at time of scheduling. Deposits are refunded if you cancel over 48 hours before your reservation. They are refundable up to a week before your reservation for holiday scheduling. Boarding charges begin on the day of drop off regardless of the time of arrival. **Check-out time is 11 a.m. Pets picked up AFTER 11 a.m. will be charged a late pick up fee.** All boarding accommodations are reserved for pre-arranged dates. If for some reason, your boarding dates must be extended, we cannot promise your pet will remain in the same accommodation. If you have two or more pets boarding together and aggressive behavior is exhibited between your pets, we will separate and charge the additional accommodation fee. Prices are subject to change. **Payments, minus your deposit, are due in full at the time of pick-up. (Although we board over holidays, no drop-offs or pick-ups on Easter, Thanksgiving or Christmas day)**

Pets will be weighed at check-in and given a brief examination. Vet documentation for vaccinations required. Vaccine Requirements: Dog: Rabies, Distemper/Parvo (completed series), Leptospirosis, and Bordetella (every 6 months). Cats: Rabies, Feline Distemper, and Feline Leukemia. **We DO NOT allow home vaccinations. Rabies must up to date and given at least 72 hours before checking in. NO EXCEPTIONS** will be made. Dog owners: We require that the Bordetella vaccination be administered every 6 months because boarding and daycare are considered "high risk" environments for this disease. We strive to maintain a flea and tick free environment at Market Street Pet Depot. If your pet is not currently on a flea and tick preventative, we can administer a dose of approved Flea and Tick preventative for an additional expense the day you arrive for boarding. Flea collars and baths are not accepted. We strongly recommend that all vaccinations be given at least 1 week prior to boarding for the immunity to develop. In special cases our veterinary staff can administer vaccinations, there will be a cost for an examination as well as the vaccinations.

We provide daily food, though we recommend that you bring your pet's own food from home. You are also welcomed to provide a specific treat from home. **Please have meals packaged in individual plastic baggies for each feeding and labeled with pet's name, meal date, and AM or PM.** There is no additional fee if you choose to use the Market Street PET DEPOT's dry provided food. We cannot guarantee wet food will be on hand. **We also provide fleece blankets, towels, and bowls for our guests' comfort**, but you are welcome to bring your own bedding, toys, etc. from home. Please understand that while your pet may never soil or destroy things at home, in a new environment they may feel the need to do so. The Market Street PET DEPOT staff does its absolute best in preventing this but cannot guarantee or replace items that have been destroyed or lost.

We provide two play times a day, there is an extra charge for mid-day playtimes and for Solo play dogs. Any dogs boarding in an Indoor/Outdoor Suite or a Luxury Cottage will be kept inside with the divider closed overnight for their safety.

We are glad to accommodate guests who need medications. There is an additional fee for administering medications/supplements. All medication/supplements must be provided in the **original container** with the **prescribing veterinarian's label** indicating the **name of the guest, name of the medication, and its dosage.** Boarding can be a stressful experience for some animals, and pre-existing problems may worsen with stress. While your pet is staying with us, our staff will observe appetite, water intake, stools & urine output, and attitude. Any changes or concerns are reported to a veterinarian.

Check-out time is 11 a.m. If you pick up your pet AFTER 11 a.m. you will be charged a late fee.